ISTANBUL NETWORKS

Smart hands, remote hands & field IT services in Turkey

Your local delivery partner for IT field work across Turkey. One contract, one English-speaking point of contact, work done to your instructions and under your brand when required.

25+ years
hands-on IT field & network experience behind our engineering lead

81 provinces
dispatch coverage across Turkey, Istanbul based

EN · TR
English-speaking engineers and support

USD · EUR · TRY
invoicing; US entity available

SERVICES

Smart hands & remote hands
Rack and stack, cabling and patching to plan, power cycling, part and hardware swaps, fiber/copper testing, serial audits, photo verification.

Data center & server services
Server and storage installation, hardware maintenance, data center moves and migrations, decommissioning.

Dispatch field engineers
Break-fix, IMAC and deskside visits: laptops, desktops, printers, network devices, servers, POS. Scheduled, next-business-day or priority.

Dedicated onsite engineers
Full-time or part-time engineers at your end customer's site, long term or per project, with backup cover.

Rollouts, IMAC & office moves
Site surveys, office setups and relocations, technology refreshes, staging and de-installs.

Network & Wi-Fi installation
Structured cabling, switches, routers, firewalls, access points, Wi-Fi surveys, as-built documentation.

Remote support
Local-language service desk extension with on-site follow-up when needed.

HOW WE WORK

- Tickets by email or in your portal (ServiceNow, Jira, Freshservice…)
- Engineer and arrival time confirmed before dispatch
- Closure report with photos, serial numbers and sign-off
- White-label delivery under your brand on request

WHO WE WORK WITH

- Global IT service providers and MSPs
- OEMs and system integrators
- International companies with offices in Turkey
- Data center and colocation customers

COVERAGE & SERVICE LEVELS

- Base: Beyoğlu, Istanbul. Dispatch to all 81 provinces incl. Ankara, Izmir, Bursa, Antalya, Kocaeli/Gebze
- Scheduled, next-business-day and priority response, agreed per contract
- Mon–Fri 09:00–18:00 (UTC+3); out-of-hours and weekends on request

COMMERCIAL MODELS

- Per visit · hourly smart hands · prepaid hour blocks
- Monthly dedicated engineer · fixed-price projects
- Rate card on request

COMPLIANCE

- Registered Turkish limited company (since 2019)
- Engineers employed under Turkish social security (SGK)
- NDA before onboarding · KVKK and GDPR aware
- Certified engineers: Microsoft, Cisco CCNA/CCNP, CompTIA A+/Network+/Server+/Security+, Fortinet NSE, Aruba/HPE, Juniper, VMware VCP, LPIC, ITIL 4

Istanbul Networks Web Teknolojileri Ticaret Limited Şirketi
Tomtom Mah. İstiklal Cad. Beyoğlu İş Merkezi No:187/129, 34433 Beyoğlu / İstanbul, Türkiye

+90 552 723 34 34 (phone & WhatsApp)
info@istanbulnetworks.com.tr · istanbulnetworks.com.tr/en